Midyear Mortgage Update and Conference

Mortgage Call Reports:

Is Anybody Looking at These Things?

Richard Cortes
Principal Financial Examiner
Consumer Credit Division
Department of Banking
State of Connecticut

We are <u>definitely</u> looking at the data

- decisions Good data provides a basis on which to make
- Regulators are making decisions about your providing company based on the data that you are
- We know much more about you, and the before industry as a whole, today than we ever knew

- What do the regulators know now?
- Application levels
- Approval rates
- Approvals by loan/property type/purpose, etc.
- Approvals by FICO score
- Servicing information
- Financial Information
- Mortgage Loan Originator Data

- How do we use this data?
- Determining Statutory Compliance
- Risk Profiling
- Identifying Unlicensed Activity
- Early Intervention
- Preparing for Examinations
- Monitoring Financial Condition

- **Determining Statutory Compliance**
- Bonding requirements eliminated annual paper reporting
- Tangible Net Worth calculate directly from MCR
- 5% maximum finance charge calculate directly from MCR
- Identify unlicensed MLOs

- Risk Profiling
- Analytics Program sets risk ranges resulting in red flags
- Market Share
- Loan Type
- Put Backs

Financial Condition

- Identifying Unlicensed Activity
- MLO licensing
- Branch Licensing
- MLO production levels
- Branch production levels

- Early Intervention
- We can spot trends in activity
- Changes to financial condition
- Changes to liquidity levels
- Rapid growth or slowing
- Changes to management/ownership
- regulatory concern we should have These indicators alert us early and we can make a phone call to determine the level of

- Preparing for Examinations
- Activity levels by product, MLO, Branch, etc
- Management
- Financial Condition
- Electronic file submission
- Comparison of MCR data to data providing during

- **Monitoring Financial Condition**
- Companies get into financial trouble
- Liquidity
- Lines of Credit
- Capital Erosion
- Costs
- Past due loans servicing/owned

- regular part of our everyday regulatory process. In Summary, we are using MCR data as a
- We are better informed.
- Our examinations are more targeted to the real issues.
- On-site time is better used talking about issues.